



Community workshops about transport "You said" summary

In Spring and Summer 2023, City of York Council held a series of workshops with stakeholders from diversity, youth, SEND, heritage, older people and accessibility groups to better understand how we can work together when we launch our transport consultation.

Each group gave us incredibly useful feedback and we're taking on board everything that was said.

Some key themes are listed below:

- Everybody uses transport in some form - the consultation needs to speak to everyone
- Analyse where respondents are coming from and identify any gaps, in gender, age, religion etc, to ensure as diverse a population as possible can take part

Ensure venues used for events are fully accessible



Make sure our thoughts are listened to - we want to make a difference





- Show how all the different policies and strategies fit together and the steps each goes through
- Go to where people are - come and see us at schools, libraries and groups
- Fully update the map of all stakeholders, groups and other interested people
- Don't use jargon or leading questions
- Encourage ward and parish council discussions
- Hold workshops and focus groups in ways that different people can share their experiences and aspirations for transport
- Produce an information pack for groups to use themselves

Come with us on a journey, as a student or disabled person, and experience the network in our eyes



Identify important problems with citizens





- Promote the consultation online and off-line - for example, create a postcard to distribute and share details of events
- Demonstrate that different people have different experiences on the network
- Respond to questions and specific issues during the consultation period, not just at the end
- Create a schools pack for primary and secondary age groups, and host specific workshops for young people
- Don't rely on putting materials online - we need to see paper copies and in-person events being held
- Make sure all materials are fully accessible and have easy to read versions

**For more information, visit:
www.york.gov.uk/OurBigConversation**

Use existing networks and in-person groups to reach people who are not online



Show us the results in 'You Said, We Did' updates & reports

